

Privacy Policy

At hotel 'PARADISE VILLAGE' we respect your privacy and we inform you that we collect and process the following data.

Data / Identity data: name and surname - nationality - date / place of birth / language of communication

Details / Data related to my stay: room number / duration of stay / information on goods and / or services consumption information for departure

Details / Data related to my preferences / desires: particular desires for food, allergies and / or other health data

Image data: photos / video downloads

Data / Communication data: home address (postal address) - email address - mobile phone number

Data / Payment / ECM data: EC-cards, credit cards, debit cards

for the following purposes

- Reservation of room or other premises (eg restaurant table.) And the provision of corresponding services
- Additional services (gym, hair salon, etc.)
- Mediation / support for the use of means of transport (car hire / information-handling)
- Planning and organizing events
- Sending useful updates (emails, sms) during my stay at the hotel
- Service and consumption billing and payment processing
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At hotel 'PARADISE VILLAGE' we maintain this information and after your departure for

- best service at a next / future booking / stay at the hotel
- to send updates in the form of emails / sms/newsletter/letters to inform of programs / promotions / discounts and / or other promotional actions of the hotel
- Calling or sending messages / forms within the Customer Satisfaction Survey

I agree to forward these data to third parties

- other group companies to provide related services
- other affiliates to provide related services
- online booking platforms

You have the right to withdraw your consent at any time.

INFORMATION ON THE PROCESSING AND PROTECTION OF PERSONAL DATA

PARADISE VILLAGE Hotel informs you that it will process and keep a record of the above / above personal data for the purpose of your service during your stay / hospitality at the Hotel as well as for the pricing and evaluation of our services by you.

Your personal data is retained and processed solely for the purposes declared and / or for which you have agreed and to the extent necessary for its fulfillment. Will be respected for the time necessary to serve the above purposes.

According to the General Data Protection Regulation 679/2016 / EU, you have the right to information, right of access, right of rectification, right of remission, right to limit processing, right to data portability, right to object to the processing of your personal data, automated decision-making and profiling, as well as the right to file a complaint with the Personal Data Protection Authority.

If you wish to withdraw your consent, exercise your rights, or if you have any general questions regarding the protection of your personal data, you may address your request by contacting the hotel manager, Mrs. Stella Sarantidou, in the following ways :

Email – info@paradise-village.net